

# **TECHNICAL SHEET OF THE SUBJECT**

Data of the subject			
Subject name	Marketing Management		
Subject code	IBS-MBA-526		
Mainprogram	Official Master's Degree in Business Administration - MBA		
Involved programs	Máster Universitario en Administración de Empresas (MBA) [First year]  Máster Universitario en Ingeniería Industrial y Máster Universitario en Administración de Empresas [First year]  Máster Universitario en Ingeniería de Telecomunicación y Mást. Univ. en Administración de Empresas [First year]		
Level	Postgrado Oficial Master		
Quarter	Semestral		
Credits	3,0 ECTS		
Туре	Obligatoria		
Department	Departamento de Marketing		
Coordinator	Luis Aguirre de Cárcer González-Quevedo (laguirredc@comillas.edu)		
Course overview	Introduction to the main marketing concepts and techniques of the discipline, as well as its relativistic marketing concept itself to deepen its strategic foundations: knowledge (market research, "concept insights", etc.), market segmentation, competitive environment, and brand. Once these principles been established, decision-making will be worked on in relation to the operation itself and the implementation in the market of the Marketing Plan. The purpose is to provide concepts, techn and analysis tools to understand how an organization relates to its markets and its current cust and how it evaluates and plans for the future. Classes will be structured following the case method order make the course a thoroughly practical		

Teacher Information			
Teacher			
Name	Luis Aguirre de Cárcer González-Quevedo		
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Teacher			
Name	Marta Herrera González		
Department	Departamento de Marketing		
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# **SPECIFIC DATA OF THE SUBJECT**

# **Contextualization of the subject**

Contribution to the professional profile of the degree



- This course along with the rest of the Marketing courses included in the MBA, with which it is closely
  related, develops theoretical knowledge, technical skills and abilities needed to manage the
  marketing department of any company.
- Its inclusion in the first semester is due to several reasons. First, students are not required to have prior knowledge of business management during the first half of the course. This course, having a strategic content and orientation, provides students with a multidisciplinary view for business management and provides the necessary foundations for further courses on the Marketing field throughout the MBA.

Competencies - Objectives			
Competences			
GENERALES			
CG01	Analytic and synthesis cognitive capacities applied to business situations and managing and organisation problems.		
CG03	Problem-solving and decision-making skills at a strategic, tactic and operational level with regard to a business, considering the interrelationship between the different functional and business areas.		
CG04	Application of concepts and theories on business organizations in order to discover new business opportunities and acquire long-term competitive advantages.		
CG05	Ethical commitment with a behaviour based in moral principles and those principles of the organisation when facing moral dilemmas and corporate social responsibility issues.		
CG08	Autonomous learning capacity in order to acquire more knowledge on knowledge on cognitive skills and relevant contents applied to professional and business activities.		
<b>ESPECÍFICAS</b>			
CE13	Capacity of designing and analysing a Marketing Plan, and of implanting it and evaluating its impact on company's performance making use of advanced digital techniques.		

### THEMATIC BLOCKS AND CONTENTS

# **Contents - Thematic Blocks**

#### **BLOCK 1: Introduction**

Chapter 1: Marketing Concept and Function. Ethical Issues.

Chapter 2: Strategic and Operative Marketing

Chapter 3: Marketing Research

#### **BLOCK 2: Strategic Marketing Fundamentals**

Chapter 4: Market Segmentation and Target Group Selection

Chapter 5: Brand Positioning

Chapter 6: Brand Strategy

**BLOCK 3: Marketing Decisions** 

Chapter 7: Product Decisions

**Chapter 8: Pricing Decisions** 

Chapter 9: Communication Decisions

Chapter 10: Distribution Decisions

**BLOCK 4: Marketing Plan** 

# **TEACHING METHODOLOGY**

## **General methodological aspects of the subject**

**Theoretical classes**, in which the theoretical content of the subject will be exposed, through audiovisual resources and a guided debate of the concepts exposed will be encouraged.

**Practical classes**, in which business cases will be analyzed through individual and group work. This part will involve the study of specific cases, the documentation corresponding to them, the resolution of the questions raised by the teacher in relation to these cases, and the discussion on the readings of articles and suggested technical notes.

The objective pursued by the work methodology is that the student knows and is able to correctly apply the theories and tools involved in the subject. To achieve this, a sequential methodology will be applied that controls the student's learning in the different phases.

The work outside the classroom, both individual and collective, will serve for the student to apply the theoretical concepts and put them into practice. The cases and presentations will evaluate the degree of acquisition of the competences that are set as objectives.

#### **USE OF ARTICIFICIAL INTELLIGENCE (AI)**

The use of Artificial Intelligence (AI) tools will be permitted in this course only under the specific conditions and guidelines set by the faculty. Their purpose must always be to enrich the learning process, foster critical thinking and enhance students' analytical and reasoning skills. Under no circumstances should AI be used as a substitute for personal reflection, individual reasoning or original work, which are essential to the development of the competences required in this course.

### **In-class Methodology: Activities**

AF1. Interactive lectures



AF2. Analysis and resolution of cases AF3: Seminars with experts AF3. Oral presentations	CG01, CG03, CG04, CG05, CE13, CG08
Non-Presential Methodology: Activities	
AF5. Individual study and further information gathering AF6. Analytical reading of news and articles related to the subject AF7. Preparation of individual assignments AF8. Group work AF9. Academic tutorials	CG01, CG03, CG04, CG05, CE13, CG08

# **SUMMARY STUDENT WORKING HOURS**

CLASSROOM HOURS				
Lectures of an expository nature	Analysis and resolution of cases and exercises, individually or collectively			
16.00	14.00			
NON-PRESENTIAL HOURS				
Analysis and resolution of cases and exercises, individually or collectively	Study and documentation			
29.00	16.00			
	ECTS CREDITS: 3,0 (75,00 hours)			

### **EVALUATION AND CRITERIA**

The use of AI to produce full assignments or substantial parts thereof, without proper citation of the source or tool used, or without explicit permission in the assignment instructions, will be considered plagiarism and therefore subject to the University's General Regulations.

<b>Evaluation activities</b>	Evaluation criteria	Weight
<b>"Individual Exam"</b> - Individual resolution of business case	Х	20
"Public Oral Presentation" - Individual participation in the defense of business cases resolution	х	10
"Active student participation in the classroom" - student participation in class discussions on articles, technical notes, etc.	х	20



"Evaluation of individual or collective Business Cases and tasks".	Х	20
"Evaluation of individual or collective monographic or research tasks". Group preparation and defense of a complete marketing Plan for an entrepreneurial proposal	X	30

### **Ratings**

- Passing the subject requires a minimum of 5 in each of the evaluation concepts (final group case, individual cases, readings and attendance and participation). Students who fail to pass the subject in the first instance because they do not exceed any one of these elements, will have the opportunity to repeat the part that they have failed by means of a special individual work plan, agreed with the teacher, and based on an evaluable activity of a similar nature to that that was failed, within the academic course.
- Students who have obtained school dispensation will be evaluated through an individual final exam or by the resolution of a business case, at the teacher's discretion, and their final grade in the subject will be made up of 100% by this Rating. of 100% by this Rating.

#### **BIBLIOGRAPHY AND RESOURCES**

### **Basic Bibliography**

- Fundamentos de Marketing. 13 a edición, 2017. Philip Kotler, Gary Armstrong. Pearson Prentice Hall, Madrid
- Marketing Management, 3ª edición, 2016. Philip Kotler, Kevin L. Keller. Pearson International Limited. UK
- Harvard Business Publishing materials: Cases, Simulations and Core Curriculum readings

### **Complementary Bibliography**

- Positioning, The Battle for the Mind, Al Ryes, Jack Trout. Mc Graw Hill, 2001
- Blue Ocean Strategy. W. Chan Kim, Renee Mauborgne, Harvard Business School Press (1 de enero de 2005)
- Apuntes Dirección de Marketing Luis Aguirre de Cárcer / Marta Herrera González

#### http://www.interbrand.com/es/best-global-brands/2013/Best-Global-Brands-2013.aspx

• Marketing News, Marketing Directo, Anuncios, Distribución y Actualidad, CanalDis, Puro Marketing, Alimarket, Brandchannel